

Southport and Formby Community Champion Network Log (updated Nov 2016)

*If the action is open and not on the agenda to be discussed within matters arising.

Date raised at meeting:	Raised by:	Action and updates	Who responsible	Due Date	Status (open / closed)	On todays Agenda
12.11.15	DB	Promoting the network and increasing membership <ul style="list-style-type: none"> To make contact with all outstanding organisations to promote the network increase membership. DB to make contact with all outstanding organisations to promote the network to help increase membership. BB now picking this up 	DB	Jan 16		
14.01.16						
14.01.16						
12.5.16	DS		BB	March 16	Open	Yes
			RG	March 16		

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14.7.16 08.9.16 10.11.16		<ul style="list-style-type: none"> RG to make contact with Sue from the 'Talking Newspaper' and ask to get in touch with DB. Article needs to be drafted and submitted DB is currently drafting an article for the next submission. Article is being drafted. DB apologises for the delay. 	DB DB DB	June 16 Nov 16 Jan 17	Open Open Open	No NO No
12.11.15 14.01.16		Working with children's health educational welfare officers <ul style="list-style-type: none"> DB to make contact with Woodvale Community Centre regarding raising children's health and social care issues. DB and RG had a brief chat prior to the network meeting (14.01.16) DB to confirm if this is to remain on Action Log 	DB DB/RG DB	Jan 16 March 16 June 16		
12.5.16			BB	Sept 16	Open	No
14.7.16 8.9.16		BB to speak with Davina, to look at encouraging Woodvale to become a champion so we have more youth engagement etc..	BB	Nov 16	Open	No

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		<p>BB Contact to contact Davina when she is back from holiday</p> <p>BB met with Davina and staff invitation for BB to attend the lunch club to speak with the community.</p> <p>Davina agreed to become a Community Champion to cover both the community groups and young persons groups: BB to attend future groups at the Centre.</p>	BB		Closed	
12.11.15	All	Community Champion Theme - Waiting times for Podiatry services across Southport and Formby. <ul style="list-style-type: none"> • DB to share Podiatry experiences with DT and DS and requests for feedback on the Podiatry service to be asked for at older peoples forums. • Update and discussion about single access for booking appointments. Presentation at next meeting • Judith Jones to find out if Aintree Hospital have a contract to provide a Podiatrist to do ward rounds as they do in Southport & Ormskirk Hospital 	DB/JS/BC	Jan 16		
14.01.16			DB	March 16	Open	Yes
12.05.16	All		JJ	14 July	Open	
			HW Team	Ongoing	Open	

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17.07.16		<ul style="list-style-type: none"> • DB agreed that Healthwatch Sefton will continue to pick up experiences. • JJ offered to forward 'Drop-In' details for the group • Bb sent out details to the group and hard copies were available. <p>Cont....</p> <p>At the Southport Older Persons Forum the group asked if we could carry out further consultation as many people were expressing concerns over appointments.</p>	BB/JJ BB DB	July July	Open Closed Open	No No No
8.9.16						
10.11.16		Before passing over to Steering Group. DB to contact Southport & Formby CCG for details of procurement document for community services (north sefton)	DB		Open	No
10.11.16		<p>DB emailed Tracy Jeffes from the CCG and have a response back that Tracy is still waiting for the information to share back. There is a meeting of EPEG (09/11/16) and will raise this again</p> <p>Further consultation with community members with regards to experiences around Podiatry</p>	BB		Open	

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12.11.15	DWG	Theme - Adult Social Care assessment delays. <ul style="list-style-type: none"> • To share experiences on assessments with DB by 7th January 2016. • Presentation by Lauren Sadler postponed due to sickness. 	NMs	07.01.16	Open	Yes
14.01.16	All	<ul style="list-style-type: none"> • Need to formally escalate to Sefton Council especially around re-assessment. DB to update group when further information is available 	DB/LS	March 16	Open	Yes
12.05.16		<ul style="list-style-type: none"> • The Steering Group are collating some further experiences and then this will be escalated. 	DB	June/July	Open	No
14.7.16		<ul style="list-style-type: none"> • Steering group are using a toolkit which has been developed by Healthwatch England to gather information from Sefton MBC. Update to be provided at the next meeting. 	DB	Sept	No	No
8.9.16		<ul style="list-style-type: none"> • Healthwatch received an email from Sefton MBC confirming receipt of the request and it is 	DB	Nov	Open	No
10.11.16			DB	Nov	Open	

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		<p>being treated as an Freedom of Information request. An update can be provided at the next meeting. (attached copy of the letter we sent to share this with the network)</p> <p> ● 06.10.16 Letter to D Johnson re HME warl</p>				
14.01.16	JS	<p>St Marks Medical Centre - access to appointments</p> <ul style="list-style-type: none"> • Issues with the new appointment system raised. Issue has been raised at forums. To be raised as an item to be picked up at steering group level. 	DB	24/02/16		
12.5.16		<ul style="list-style-type: none"> • Issue now being raised with NHS England and Southport & Formby CCG, Joint Commissioning Committee. DB to provide any updates to the Network. 	DB	June/July	Open	No
14.7.16		<ul style="list-style-type: none"> • MK has raised this with the Southport & Formby CCG and HHS England Joint Commissioning Committee and we are 	DB	Ongoing	Open	No
8.9.16			DB	Ongoing	Open	No

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		<p>awaiting an update. The issue raised is about access to appointments.</p> <p>CONFIDENTIAL : Not to be shared outside of the network: enter and view visit to St Marks is currently being planned.</p> <p>Poor experiences still being shared (Older persons Forum)</p> <p>Contact has been made with the practice manager and visit is being planned for November.</p> <p>BB & BC to feedback findings to the group</p>	BB/BC	Ongoing	Open	
10.11.16	DB	<p>Southport & Ormskirk Hospital Trust</p> <p>Listening Event planned for January 2017 - talk to patients/relatives</p>			Open	
12.5.16	BB	<p>Monitoring & Scrutiny Group</p> <p>To share T of R with Members</p>	BB	June	Open	No
8.9.16	DB		All	Nov	Open	No

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		There is 1 seat available on the panel which a member of the network is welcome to take up. To contact Diane if interested.				
12.5.16	DB	Access to Pharmacies <ul style="list-style-type: none"> • JB to feed into Steering Group • BB to arrange for someone to attend the next Champ Meeting to Provide an overview • DS to speak with Pharmaceutical Needs Assessment Group 	JB BB DS	June/July	Open	No
8.9.16		<ul style="list-style-type: none"> • SL attended July 16 meeting - Action from the meeting for SL - will ask NHS England names and addresses of all pharmacies and pass back to BB 	SL/BB	Sept	Open	No
10.11.16		<ul style="list-style-type: none"> • BC stated that the new agreed document is currently under preparation and he expects to receive this very soon then when both documents when read together will provide the latest list of pharmacies for Sefton. BC to share this with the group when received 	BC	January	Open	

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8.9.16	DT	<p>Care after discharge from hospital</p> <p>DT raised the issue around lack of care at home after discharge from hospital. He mentioned that if you are discharged from Aintree Hospital and live in the north Sefton then there is a lack of care.</p> <p>If any further reports then could feed upto Steering Group.</p> <p>Group to feed in any further experiences</p>	DT	Sept	Open	No
10.11.16			All	Open	Open	No
8.9.16	KL	<p>Concerns raised whilst delivering meals to the elderly</p> <p>Suggestion from KL for drivers from Ainsdale Community Centre delivering meals to elderly Community Centre to note any concerns.</p>	KL	Nov	Open	No
	KL		KL	Ongoing	Open	

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		Outcome of the Pilot to be fed back to the group				
10.11.16	All	CCG Re-organisation AL to share copy of the new CCG Structure when available	AL	Jan 17	Open	
10.11.16	BB	Sefton Healthwatch Feedback Centre	BB/WA	March 17	Open	

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10.11.16	BB	Dementia Friends Training Dementia Friends Training for Community Champions	JS/BB	Jan 17		

Issues to be taken forward to Steering Group :

Waiting times for Podiatry services across Southport & Formby - possibly to be fed to Steering Group once we have looked at the procurement document for community services.

- Concerns raised during meal deliveries to elderly people - Steering group to agree Pilot to be carried out and details fed back to Healthwatch [See Ken's notes & Driver/Carer Log](#)
- Concerns around lack of care after discharge from hospital - Further evidence needed before passing over to Steering Group