

Southport and Formby Community Champion Network Meeting

Thursday 11th May 2017

Southport Centre for the Deaf, 19a Stanley Street, Southport,
PR9 0BY

Attendees

Ken Lowe (KL)	Ainsdale & Birkdale Locality Representative & Chair
Dagmar Wojciechowska (DW)	Alzheimers Society
Brian Clark (BC) representative	North Southport locality
Justine Shenton (JS)	Older Peoples Forum Coordinator – Sefton Pensioners Advocacy Service
Joanne English (JE)	People First Merseyside
Tony Wright (TW)	Southport Centre for the Deaf
Nigel Booth (NB)	Formby Locality representative
Anne Major (AM)	Central Southport, Locality Representative

Guest Speaker

Jayne Vincent (JV)	Sefton Council
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Healthwatch Sefton Staff

Betty Boner (BB)	Engagement & Participation Officer
Wendy Andersen (WA)	Engagement & Participation Manager
Louise Malone (LM)	Communications Officer

Apologies

John Black (JB)	Breathe Easy Sefton North – Chair
Carol Flanagan (CF)	Venus
Wendy Aspin (WA)	Lord Street West Church
Frederica Moretti (FM) Group	Fibromyalgia/ Chronic Pain Support

Derek Thomas (DT)	Sefton Visually Impaired Residents Consultation Group
Lesley Curran (LC)	People First Merseyside
Racheal Roy (RR)	People First Merseyside
Emma Grange (EG)	People First Merseyside
Davina Suthren (DS)	Woodvale Community Centre
Anne Lucy (AL)	Locality Development Support - South Sefton and Formby & Southport CCG's
Rebecca Gomersall (RG)	Ainsdale Community Care

Apologies and Introductions/Declaration of Interest/Code of Conduct

Introductions were made and apologies were shared by BB as above. BB asked members to declare any declarations of interest prior to the meeting.

Code of Conduct

BB explained that the Steering Group have asked for Code of Conduct to be mentioned at each Healthwatch meeting. The full version is available for the group and BB read out the main points as follows:

- To conduct ourselves in a reasonable and responsive way to other members and guests
- To show courtesy and respect to other members and guest speakers.
- To ensure we are speaking on behalf of the people we represent and not our own personal experiences or views, if it is a personal experience or view to declare it.
- To declare any conflict of interest

Guest speaker - Jayne Vincent

This item was brought forward on the Agenda as Jayne needed to leave to attend another meeting.

JV introduced herself as the Consultation & Engagement Lead for Sefton Council. JV reported that she had previously attended a

network meeting last year regarding the Sefton 2030 Vision and today was here to provide members with an update.

JV reported that lots of different engagement methods had been used to engage with both local people and partners. It is estimated that 3,500 local residents were spoken to along with 1,500 members of staff.

The key findings from this engagement have now been analysed and set into key themes to take forward. JV stated that partnership work was continuously being developed and key areas identified included local jobs and investment in infrastructure. It was also highlighted that people wanted the coast and green space to be protected and that local people stated they were proud to live in Sefton. Other areas included: To keep Sefton clean & tidy, to be safe on public transport and to embrace diversity.

JV reported that the results from the engagement went to cabinet during September 2016 and then there was a three week period for the findings to be shared and views sought. A Vision and Outcomes Framework was agreed by Cabinet. JV shared with the group the newsletters providing further updates. It was reported that the Cabinet have stated the findings from this engagement should set the direction of the work which includes the work already started on the 'Have your say - Sefton Coastal plan'.

ACTION

JV to forward all documents electronically over to Bb to share with members

JV stated that Sefton Council have to save 64 million over the next 3 years and that the Sefton 2030 Vision will support this process. JV reported that everyone has to work together for the Sefton 2030 Vision to be a success and this included Sefton

Council, partner agencies including the VCF sector and local people.

JV stated that they had done a lot of publicity via social media. JV stated that libraries and the 'Strand by me shop' were issued with the information and there was lots of engagement across the borough, including at events, community buildings and at schools.

Question JS asked if the Council had plans to show the 2030 Vision Video out in the community at venues such as The Atkinson, One Stop Shops or Libraries? **Answer: JV will enquire with the Comms Team and**

Discussion ensued around parking near to the Coast and refreshment facilities. It was mentioned that although The Park and Ride is in operation in Southport for £2, maybe more Park & Rides and a wider bus service would be beneficial. Transport links do need to improve.

ACTION

Maybe revisit transport for T & Toast Session (JV would like to be invited if this progresses)

AM & KL mentioned the iconic, world first infrastructure project in South Wales - A U shaped tidal lagoon , built out from the coast which has a bank of hydro turbines in it. This generated electricity on both incoming and outgoing tides, four times a day, every day. JV not sure if this is being considered in Sefton

The Group were interested in the Southport Town Centre Investment Plan.

ACTION

JV to forward link to BB who will forward onto the group

<https://www.sefton.gov.uk/your-council/plans-policies/sefton-economy/southport-development-framework.aspx>

Notes and actions from the last meeting.

The notes were agreed as true and accurate by the group. One : Anne major was not listed and had given apologies. The minutes will now reflect this addition.

Action Log updates from March 2017

- **Promoting the network and increasing the membership**
Now Closed

Working with Children's health education welfare officers
Now Closed

- **Waiting times for Podiatry Services**
Contact made with Relationship Manager from Lancashire Community Care (Ian McGoay) at EPEG and meeting being arranged for Diane Blaire and BB to meet with Ian on 15th May 2017
Lancashire Care will be taking over the contract on 1st May.
- **Adult Social Care Delays**
Steering group will be setting up a working group to look at the information shared and review next steps. CC members welcome to get involved in this. Please contact BB if interested in this involvement.
- **St Marks Medical Centre**
Report shared with the Network. BB to follow up St Marks regarding improvements to accessing appointments:
[Action point to be followed up by BB:](#)
- **Southport Listening Event**
Took place on 22nd March. Findings will be reported and fed back to the group in the near future..
- **Moitoring & Scrutiny Group**
Now closed
- **Access to Pharmacies**
Ongoing experiences to be gathered and logged
- **Care after discharge from hospital**
On-going

- **Concerns raised whilst delivering meals to the elderly**
KL fed back Drivers will keep a record and log any concerns
- **CCG Re-organisation**
Now closed
- **Dementia Friends Training**
Now closed
- **Public Health Annual Repot**
Now closed
- **Heathwatch update**
Now closed
- **Equipment not being replaced to aid a person with a disability & Lack of Public Conveniences in Formby**

Community Equipment

There is a Review being carried out in Sefton and BB is in contact with Sharon Lomax and will report any updates to the group.

JS mentioned that she is involved in developing the Falls Strategy and that community equipment will be included.

ACTION

JS to keep the group updated

Lack of Public Conveniences in Formby

JS fed back that she had recently carried out research and the following community venues have stated that members of the public could use their conveniences: Formby Pool:Feel Good Factory:Leisure Centres:Libraries

ACTION: JS will forward the list to BB for distribution to the group

Healthwatch Sefton Updates BB

Focus on HW Work

- Holding monthly stands at Southport Hospital, attending sessions out in the community such as Pain Matters Event in
- Ainsdale, Visually Impaired Group in Formby. Encouraging new members, more Community Champions and gathering new experiences.
- **Members Event** – 29th March 2017

ACTION: BB to share summary when completed

- BB shared a copy of the St Marks Medical Centre Enter & View Report.
- BB and Diane Blair recently met with Ian McGoay, Relationships Manager Lancashire Care
- GP's Retiring in Sefton, there will be a speaker at a future Steering Group meeting and Community Champions will have a chance to attend.

ACTION: BB to circulate date & venue of meeting when confirmed

- **Tea & Toast Event** BB had asked if there were any emerging themes/anything topical/any organisations that the group would like to have at a Tea & Toast Event maybe in the Autumn.

ACTION: Bb to explore the option of having Public Transport as the focus of the session

Healthwatch Sefton Locality Representatives Updates

- 4 Locality Reps met with Bb and CCG Representative Alison Johnson on 3rd May. Agreement for Locality Reps to meet Bi-monthly
- AM asked if it would be acceptable to carry out consultation in Chemists in the north of the Borough

ACTION: Take to Steering Group

- NB fed back his experience after attending recent Hightown & Freshfield Listening Group. Everyone has now been advised that following completion of the listening exercise, all the findings will be compiled into a report for NHS commissioners to consider alongside other key information.

As we are now in a pre-election period until the General Election in June. During this time, public bodies must comply with Cabinet

Office principles regarding the pre-election period. This means we are unable to release any of the listening exercise findings until after the General Election.

ACTION

BB will feed back any reported findings as and when they arrive.

PLACE ASSESSMENTS

AM and KL fed back their involvement in Southport & Ormskirk PLACE Assessments. Positive feedback from the hospital for Healthwatch presence. KL raised concerns around lack of dementia training for staff. AM stated that the report from last year was never shared and we need to keep on top of this. The report should be available by August.

ACTION – To be followed up

KL spoke about the Sustainability & Transportation Plan which is a massive document recently published and there does appear to be limited consultation especially around housing and GP's. We need to keep an eye on what's happening with transport and get involved as decisions will be made.

Emerging Health & Social Care Themes from Members – All

Waiting times for Eye Clinic appointments

AM raised an issue regarding 6 months delay for follow up eye clinic appointments

ACTION

Other members to feed in experiences around this issue

Information Exchange/AOB

DW shared dates for Dementia Awareness Week (14th May 2017) and mentioned there was a list of events the theme for the week being 'United Against Dementia'

LM spoke about how Vanguard Director, Julie Riley and Joan McIntyre, Programme Manager to arrange a meeting with as many

of the representatives as possible for an introductory meeting and to discuss The Neuro Network Vanguard Programme. LM asked if the group would like someone to come to a future meeting to speak about the programme.

The group agreed.

ACTION

BB to follow this up and invite a Vanguard representative to a future meeting

WA spoke about the forthcoming 'Thank You' Event for members Friday 9th June. 12.30pm – 2.30pm at The Railway in Formby. Contact WA if you would like to attend stating any dilatory requirements.

Date Time & Place of next meeting:

Thursday 13th July 2017

Southport Centre for the Deaf, 19a Stanley Street,

Southport PR 9 0BY

10.15am -12.30pm